

DIR Communication Technology Services (CTS)

Contact: Telecom.solutions@dir.texas.gov

(877) 472-4848 option 4

SERVICE DETAILS

Vendor: Level 3 Communications, LLC

Vendor website: <http://www.level3.com/stateoftexas>

Service Area: Data

Category: Private Line

Private Line

The Level 3 Private Line service is a protected, SONET-based transport service that provides customers dedicated bandwidth in a point-to-point, hub and end link or Private Dedicated Ring (PDR) configuration.

* This is a DIR billed service

SERVICE DELIVERY SLA

Quote Request

3 Business Days

Installation Interval

DS-1: 28 Business Days

DS-3: 40 Business Days

OC-3 / OC-12: ICB

Disconnect Interval

45 Business Days

Service Term

12 Months

* DIR requires an additional 3 business days for processing of new orders and disconnects.

PERFORMANCE SLA

Availability

Greater than 99.995%

Mean Time to Repair (MTTR)

4 Hours

NOTE: MTTR does not include time to update status between DIR and Vendor.

CUSTOMER RESPONSIBILITY

No additional requirements to obtain this service.

*** A 12% Cost Recovery Fee (CRF) has been added by DIR to Vendor provided pricing.**

LEVEL 3 PRIVATE LINE PRICING

Private Line Metro and Regional Longhaul Pricing

Circuit Speed	MRC	MRC Description	NRC
DS-1	\$76.16	Category 1: Carrier Buildings	\$0.00
	\$152.32	Category 2: End User Buildings	\$0.00
	\$53.31	Metro Access Cat 1	\$0.00
	\$106.62	Metro Access Cat 2	\$0.00
	\$107.10	Regional Pricing (0-300 miles)	\$0.00
DS-3	\$375.09	Category 1: Carrier Buildings	\$0.00
	\$750.18	Category 2: End User Buildings	\$0.00
	\$262.56	Metro Access Cat 1	\$0.00
	\$525.12	Metro Access Cat 2	\$0.00
	\$357.00	Regional Pricing (0-300 miles)	\$0.00
OC-3	\$833.00	Category 1: Carrier Buildings	\$0.00
	\$1,666.00	Category 2: End User Buildings	\$0.00
	\$583.10	Metro Access Cat 1	\$0.00
	\$1,166.20	Metro Access Cat 2	\$0.00
	N/A	Regional Pricing (0-300 miles)	\$0.00
OC-12	\$2,165.80	Category 1: Carrier Buildings	\$0.00
	\$4,331.60	Category 2: End User Buildings	\$0.00
	\$1,516.06	Metro Access Cat 1	\$0.00
	\$3,032.12	Metro Access Cat 2	\$0.00
	N/A	Regional Pricing (0-300 miles)	\$0.00
OC-48	\$5,747.70	Category 1: Carrier Buildings	\$0.00
	\$11,495.40	Category 2: End User Buildings	\$0.00
	\$4,023.39	Metro Access Cat 1	\$0.00
	\$8,046.78	Metro Access Cat 2	\$0.00
	N/A	Regional Pricing (0-300 miles)	\$0.00
OC-192	\$14,910.70	Category 1: Carrier Buildings	\$0.00
	\$29,821.40	Category 2: End User Buildings	\$0.00
	\$10,437.49	Metro Access Cat 1	\$0.00
	\$20,874.98	Metro Access Cat 2	\$0.00
	N/A	Regional Pricing (0-300 miles)	\$0.00

* Intracity PL pricing is flat rated by circuit speed and appropriate building category. See

* Intercity PL pricing is rated by circuit speed, appropriate metro access building category

Intercity Private Line Mileage Pricing

Access	Mileage Cost (Per Mile)	Mileage	NRC
DS-1	\$0.5428	301 - 350 Miles	\$0.00
	\$0.5073	351 - 500 Miles	\$0.00
	\$0.4264	501 - 700 Miles	\$0.00
	\$0.3580	701 - 1000 Miles	\$0.00
	\$0.3010	1001 - 1400 Miles	\$0.00
	\$0.2531	1401 - 2000 Miles	\$0.00
	\$0.2086	2001-3000 Miles	\$0.00
DS-3	\$2.0354	301 - 350 Miles	\$0.00
	\$1.9024	351 - 500 Miles	\$0.00
	\$1.5989	501 - 700 Miles	\$0.00
	\$1.3424	701 - 1000 Miles	\$0.00
	\$1.1286	1001 - 1400 Miles	\$0.00
	\$0.9491	1401 - 2000 Miles	\$0.00
	\$0.7824	2001-3000 Miles	\$0.00

OC-3	\$5.0454	0 - 250 Miles	\$0.00
	\$4.0583	251 - 350 Miles	\$0.00
	\$3.7957	351 - 500 Miles	\$0.00
	\$3.3031	501 - 700 Miles	\$0.00
	\$2.6857	701 - 1000 Miles	\$0.00
	\$2.2596	1001 - 1400 Miles	\$0.00
	\$1.9028	1401 - 2000 Miles	\$0.00
	\$1.5758	2001-3000 Miles	\$0.00
OC-12	\$14.9621	0 - 250 Miles	\$0.00
	\$12.1929	251 - 350 Miles	\$0.00
	\$11.4997	351 - 500 Miles	\$0.00
	\$9.7669	501 - 700 Miles	\$0.00
	\$8.3097	701 - 1000 Miles	\$0.00
	\$7.0495	1001 - 1400 Miles	\$0.00
	\$5.9862	1401 - 2000 Miles	\$0.00
	\$5.0016	2001-3000 Miles	\$0.00
OC-48	\$49.7519	0 - 250 Miles	\$0.00
	\$40.4346	251 - 350 Miles	\$0.00
	\$38.0561	351 - 500 Miles	\$0.00
	\$32.2420	501 - 700 Miles	\$0.00
	\$27.3087	701 - 1000 Miles	\$0.00
	\$23.0803	1001 - 1400 Miles	\$0.00
	\$19.5567	1401 - 2000 Miles	\$0.00
	\$16.3853	2001-3000 Miles	\$0.00
OC-192	\$134.3294	0 - 250 Miles	\$0.00
	\$109.1733	251 - 350 Miles	\$0.00
	\$102.7514	351 - 500 Miles	\$0.00
	\$87.0532	501 - 700 Miles	\$0.00
	\$73.7336	701 - 1000 Miles	\$0.00
	\$62.3168	1001 - 1400 Miles	\$0.00
	\$52.8027	1401 - 2000 Miles	\$0.00
	\$44.2402	2001-3000 Miles	\$0.00
* Listed as price per mile. **See Regional Pricing for DS1 and DS3 circuits less than 300			

Private Line Hub Pricing			
Circuit Speed	MRC	MRC Description	NRC
DS3	\$375.20	Category 1: Carrier Buildings	\$275.00
	\$750.40	Category 2: End User Buildings	\$275.00
OC3	\$416.64	Category 1: Carrier Buildings	\$825.00
	\$833.28	Category 2: End User Buildings	\$825.00
OC12	\$1,083.04	Category 1: Carrier Buildings	\$1,100.00
	\$2,166.08	Category 2: End User Buildings	\$1,100.00
OC48	\$2,873.92	Category 1: Carrier Buildings	\$2,750.00
	\$5,747.84	Category 2: End User Buildings	\$2,750.00
OC192	\$7,455.84	Category 1: Carrier Buildings	\$5,500.00
	\$14,911.68	Category 2: End User Buildings	\$5,500.00

Private Line Endlink Pricing			
Circuit Speed	MRC	MRC Description	NRC
DS1	\$38.08	Category 1: Carrier Buildings	\$275.00
	\$76.16	Category 2: End User Buildings	\$275.00
DS3	\$187.04	Category 1: Carrier Buildings	\$825.00
	\$375.20	Category 2: End User Buildings	\$825.00
OC3	\$416.64	Category 1: Carrier Buildings	\$1,100.00

	\$833.28	Category 2: End User Buildings	\$1,100.00
OC12	\$1,083.04	Category 1: Carrier Buildings	\$2,750.00
	\$2,166.08	Category 2: End User Buildings	\$2,750.00
**DS1 endlinks can only be provisioned on DS3 hubs			

Metro Wavelengths List Pricing			
Circuit Speed	MRC	MRC Description	NRC
GIG-E	\$1,489.60	Category 1: Carrier Buildings	\$5,500.00
	\$2,979.20	Category 2: End User Buildings	\$5,500.00
2.5 GIG	\$4,116.00	Category 1: Carrier Buildings	\$5,500.00
	\$8,232.00	Category 2: End User Buildings	\$5,500.00
10 GIG	\$4,116.00	Category 1: Carrier Buildings	\$11,000.00
	\$8,232.00	Category 2: End User Buildings	\$11,000.00
10 GIG-E	\$4,116.00	Category 1: Carrier Buildings	\$11,000.00
	\$8,232.00	Category 2: End User Buildings	\$11,000.00
* Metro Intracity pricing connects 2 locations.			

Customers shall have no obligation to pay Telecommunication Fees or Surcharges for
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Level 3 Private Line Services

*Level 3 Private Line Services are offered throughout the State of Texas.
Please contact your local Sales Representative or your DIR Solutions Design
Coordinator for a complete listing of On-Net locations.*